

# Mina Gerges

## Personal Data

Name: Mina Gerges  
Gender: Male  
Marital status: Married  
Location: Tallinn, Estonia  
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Website: www.minagerges.com  
Contact telephone:  
Level of education: MSc. Computer Science – Cyber Security  
Current job status: Employed

### More about me:

- Good problem solving skills.
- Enthusiastic and autodidact.
- Team player, work under pressure.
- Seeking knowledge and skills enhancement.
- International work experience.

## Education

### Higher education

**Tallinn University of Technology - Estonia**  
**Faculty of Information Technology**

Degree: Master of science in Engineering  
Major: Computer science: **Cyber security**

## Languages

**English** Full professional proficiency - ILETS certified.  
**Arabic** Very good  
**Estonian** good

# Work experience

## Senior Information Security Developer & Consultant (03/2021 - present)

### - Protirus UK Ltd.

- Developing, designing, maintaining, debugging and troubleshooting tailored information security solutions and integrations.
- Provide technical advisory on various information security solutions.

## Princ. Tech. support engineer / Technical Account Manager (07/2015 - 03/2021 )

Tasks/assignments:

### - Broadcom Inc. Symantec Enterprise Division

- Provide technical and infrastructure architectural advisory on Symantec Enterprise Software implementation and integrations.
- Assist on product technological adoption.
- Provide environment security evaluation.
- Lead customers' projects and coordinate needed resources to update/develop processes, for the product team, product family and globally.
- Work with engineering on transaction level.
- Write technical knowledge base articles, and documents.
- Resolve complex technical issues.

## Sr. Tech. support engineer ( 09/2012 - 06/2015 )

Tasks/assignments:

- Provide complex technical support to field engineers, technicians, product support and customers when first-line & advanced product support has failed to identify or fix equipment or software issues.
- Document and reports design, reliability and maintenance issues. Analyzes technical support problems and identifies customer and internal needs.
- Research a wide variety of technical subjects including operating systems, networking, firewalls, Symantec software, security and third party applications.
- Provide product training, workshops and technical mentoring to regional and global support groups.
- Administrating VMware Vcenter cluster (*test lab environment*)

## Tech. support engineer ( 04/2011 - 08/2012)

## Tech. support analyst ( 09/2010 - 03/2011)

- Provide high level technical support and answer technical customer questions.
- Write technical articles.
- Research technical issues and provide technical solution.
- Explain technical situations to non-technical audiences.

## IT Consultant ( 01/2009 - 03/2010 )

Tasks/assignments:

### - Egyptian House for Consultancy & Information Systems.

- Consulting on IT needs, preparing budgets and analytical information.
- Administrating and assessing security and functionality of different types of servers, networking, VPN & firewalls; securing and backing up data.

## Information Systems Manager ( 04/2008 - 12/2008 )

Tasks/assignments:

### - Ghibli raceway

- Preparing budgets and analytical information.
- Leading administrating servers, "SMS-timing system", securing and backing up data.
- Preparing IT department reports (technical and budgets).
- Establishing and maintaining a solid procedures & information flow.

## Systems Administrator ( 02/2005 - 04/2008 )

Tasks/assignments:

### - Naama Networks

- Administrating, establishing, testing and maintaining clients' & enterprise IT systems, networks, servers, VPN, firewalls
- Preparing budgets and reports.

## Help-desk (IT) ( 2001 ~ 2005 ) *fixed term*

Tasks/assignments:

### - Orascom S.A.E.

All help-desk Tasks.

# Technical skills

- MCSE
- CCNA, CCNA security
- CompTIA Security+ certified
- SQL
- Data Loss/Leakage Prevention (Symantec DLP, Zscaler, BigID, MS DLP)
- CASB (Cloud Access Security Broker) DAR & DIM
- Information Security Solution integrations and development
- Symantec Management Platform, Technical Specialist certified.
- Symantec ITMS, Technical Specialist certified.
- C# Coding/Code analysis and reverse engineering.
- VMware vCenter administration.
- Web app development.

Main areas of expertise would be categorized as:

- Software debugging
- Systems Administration
  - Windows server
  - Linux
  - VMware vCenter
  - Networking (CCNA/ CCNA security), VPN, firewalls
  - Miscellaneous Administrative systems
- Software development
  - .NET development (C#)
  - Web development
    - PHP / JS / HTML
    - [MODX](#) framework (Author of [GoogleAuthenticatorX](#))
- Cyber security
  - DLP & CASB expert including integration development
  - Security information and event management (SIEM)
    - Simple Event Correlator: Open-source powerful event correlation engine
    - Event correlation (CyberSecurity thesis topic)
      - Author of "[SECwin](#)": A Windows service wrapper & UI for "*Simple Event Correlator*" )
      - Author of "Ausar": A Windows event log watcher, converter & filtering (similar to nxlog)
  - OWASP concepts awareness.
  - Network traffic analysis
  - Various penetration testing skills