Mina Gerges

Personal Data

Name:	Mina Gerges
Gender:	Male
Marital status:	Married
Location:	Tallinn, Estonia
E-mail:	gerges.mina@gmail.com
Website:	www.minagerges.com
Contact telephone:	
Level of education:	MSc. Computer Science – Cyber Security
Current job status:	Employed

More about me:

- Good problem solving skills.
- Enthusiastic and autodidact.
- Team player, work under pressure.
- Seeking knowledge and skills enhancement.
- International work experience.

Education

Higher education

Tallinn University of Technology - Estonia
Faculty of Information Technology

Degree:	Master of science in Engineering
Major:	Computer science: **Cyber security**

Languages

English	Full professional proficiency - ILETS certified.
Arabic	Very good
Estonian	good

Work experience

Senior Information Security Developer & Consultant (03/2021 - present)	**- Protirus UK Ltd.** - Developing, designing, maintaining, debugging and troubleshooting tailored information security solutions and integrations. - Provide technical advisory on various information security solutions.
Princ. Tech. support engineer / Technical Account Manager (07/2015 - 03/2021) Tasks/assignments:	**- Broadcom Inc. Symantec Enterprise Division** - Provide technical and infrastructure architectural advisory on Symantec Enterprise Software implementation and integrations. - Assist on product technological adoption. - Provide environment security evaluation. - Lead customers' projects and coordinate needed resources to update/develop processes, for the product team, product family and globally. - Work with engineering on transaction level. - Write technical knowledge base articles, and documents. - Resolve complex technical issues.
Sr. Tech. support engineer (09/2012 - 06/2015) Tasks/assignments:	- Provide complex technical support to field engineers, technicians, product support and customers when first-line & advanced product support has failed to identify or fix equipment or software issues. - Document and reports design, reliability and maintenance issues. Analyzes technical support problems and identifies customer and internal needs. - Research a wide variety of technical subjects including operating systems, networking, firewalls, Symantec software, security and third party applications. - Provide product training, workshops and technical mentoring to regional and global support groups. - Administrating VMware Vcenter cluster (*test lab environment*)
Tech. support engineer (04/2011 - 08/2012)	- Provide high level technical support and answer technical customer questions. - Write technical articles.
Tech. support analyst (09/2010 - 03/2011)	- Research technical issues and provide technical solution. - Explain technical situations to non-technical audiences.
IT Consultant (01/2009 - 03/2010) Tasks/assignments:	**- Egyptian House for Consultancy & Information Systems.** - Consulting on IT needs, preparing budgets and analytical information. - Administrating and assessing security and functionality of different types of servers, networking, VPN & firewalls; securing and backing up data.
Information Systems Manager (04/2008 - 12/2008) Tasks/assignments:	**- Ghibli raceway** - Preparing budgets and analytical information. - Leading administrating servers, "SMS-timing system", securing and backing up data. - Preparing IT department reports (technical and budgets). - Establishing and maintaining a solid procedures & information flow.
Systems Administrator (02/2005 - 04/2008) Tasks/assignments:	**- Naama Networks** - Administrating, establishing, testing and maintaining clients' & enterprise IT systems, networks, servers, VPN, firewalls - Preparing budgets and reports.
Help-desk (IT) (2001 ~ 2005) *fixed term* Tasks/assignments:	**- Orascom S.A.E.** All help-desk Tasks.

Technical skills

- MCSE
- CCNA, CCNA security
- CompTIA Security+ certified
- SQL
- Data Loss/Leakage Prevention (Symantec DLP, Zscalar, BigID, MS DLP)
- CASB (Cloud Access Security Broker) DAR & DIM
- Information Security Solution integrations and development
- Symantec Management Platform, Technical Specialist certified.
- Symantec ITMS, Technical Specialist certified.
- C# Coding/Code analysis and reverse engineering.
- VMware vCenter administration.
- Web app development.

Main areas of expertise would be categorized as:

- Software debugging
- Systems Administration
  - Windows server
  - Linux
  - VMware vCenter
  - Networking (CCNA/ CCNA security), VPN, firewalls
  - Miscellaneous Administrative systems
- Software development
  - .NET development (C#)
  - Web development
    - PHP / JS / HTML
    - [MODX](#) framework (Author of [GoogleAuthenticatorX](#))
- Cyber security
  - DLP & CASB expert including integration development
  - Security information and event management (SIEM)
    - Simple Event Correlator: Open-source powerful event correlation engine
    - Event correlation (CyberSecurity thesis topic)
      - Author of "[SECwin](#)": A Windows service wrapper & UI for "*Simple Event Correlator*")
      - Author of "Ausar": A Windows event log watcher, converter & filtering (similar to nxlog)
  - OWASP concepts awareness.
  - Network traffic analysis
  - Various penetration testing skills